#### Curriculum

#### Unit – 1 All About Entrepreneurship

Chapter No	Content	
1	<ul> <li>What is Entrepreneurship and who is an Entrepreneur?</li> <li>Main characteristics and traits an Entrepreneur has or should have:</li> <li>Motivation</li> <li>Risk-taking</li> <li>Innovation</li> </ul>	
2	<ul><li>Entrepreneurial Persons</li><li>Entrepreneurial Communities</li><li>Entrepreneurial Process</li></ul>	
3	<ul> <li>Entrepreneurship and Economic Development</li> <li>What does the Entrepreneur do?</li> <li>Productivity</li> <li>Job Creation</li> <li>Transfer of Technology</li> <li>Entrepreneurial Firms</li> <li>Advantages of Small &amp; Medium Enterprises</li> <li>The Indian SME Sector</li> </ul>	
4	<ul> <li>Entrepreneurship and the Environment</li> <li>Societal Factors</li> <li>Women, as Entrepreneurs</li> <li>Education</li> <li>Government Policies</li> <li>Economic Infrastructure and Societal Overheads</li> <li>Changes Taking Place</li> </ul>	

#### Unit – 2 Information on Support System

Chapter No	Content	
1	Business terms	
2	<ul> <li>Small Scale Sector-The vibrant sector of the Indian economy</li> <li>Small Scale Sector significantly contributes to exports</li> <li>What is a Small Scale Unit?</li> <li>Value of Plant &amp; Machinery</li> <li>Concessions and Facilities</li> </ul>	
3	<ul><li>Steps in planning a new Enterprise</li><li>Government Formalities and Procedures</li></ul>	
4	<ul> <li>Proprietorship</li> <li>Partnership Deed</li> <li>Company</li> <li>Selection of an Appropriate Form of Ownership Structure</li> </ul>	
5	<ul> <li>Search for Location: Reasons</li> <li>Selection Criteria</li> <li>Information Sources</li> <li>Location/Site Selection: Common Errors</li> </ul>	
6	<ul> <li>Types of Finances required</li> <li>Sources of raising Finance</li> <li>Institutions providing Finance</li> <li>Small Industries Development Bank of India (SIDBI)</li> <li>Some relevant schemes of SIDBI</li> </ul>	
7	<ul><li>Institutional Network</li><li>Other Agencies</li></ul>	
8	<ul> <li>Information related to Project</li> <li>Information related to Support System</li> <li>Information related to Procedures and Formalities</li> </ul>	

# Unit – 3 Business Opportunity Identification

Chapter No	Content		
1	<ul> <li>Multiple Options</li> <li>Industry and Service Enterprise</li> <li>Sub-sectors in Industry</li> <li>Ideas for Industry</li> <li>Government and Industry/Service Enterprise</li> <li>Forms of Organisation</li> </ul>		
2	<ul> <li>The Million Dollar Question</li> <li>Look at yourself</li> <li>Your Cup of Tea: The Clues</li> </ul>		
3	<ul><li>Springboard for business ideas</li><li>The Bountiful Nature</li></ul>		
4	<ul><li>Existing /Expected Enterprise and Business Ideas</li><li>Some Important considerations</li></ul>		
5	Ideas from the Marketplace		
6	<ul><li>Government Policies and Your Business</li><li>Keeping abreast of Policies, Economy &amp; Your Business</li></ul>		
7	<ul> <li>Information Indispensability</li> <li>Getting Information from concerned actors: Basic guidelines Information on Business Ideas</li> </ul>		
8	<ul><li>Idea to Details:</li><li>The Compulsory Journal</li></ul>		
9	<ul><li>Pool the Information</li><li>Business Plan: Beyond Viability</li></ul>		
10	<ul><li>The Final Decision</li><li>Common Errors</li></ul>		
11	<ul><li>Idea Path</li><li>Idea-search: A Long Journey</li></ul>		
12	<ul> <li>Mahesh and Business Ideas</li> <li>Kamal Gupta: Engineering Ideas</li> <li>Pawan Ahuja: Food for thought</li> <li>Shyam Lakhani: Search for fresh pastures</li> </ul>		

#### Unit – 4 Market Assessment

Chapter No	Content		
1	<ul> <li>Introduction</li> <li>What is Marketing?</li> <li>Relevance of Marketing</li> <li>Selling and Marketing</li> <li>Marketing Mix</li> <li>Value Chain Concept</li> </ul>		
2	<ul> <li>Introduction</li> <li>Mass Marketing</li> <li>What is Market Segmentation?</li> <li>Ways of segmenting a market?</li> <li>What is Market Targeting?</li> <li>Market Positioning</li> </ul>		
3	<ul> <li>Introduction</li> <li>Why Marketing Research</li> <li>Benefits of Marketing Research</li> <li>Steps in Marketing Research</li> <li>Information Requirements of Marketing Research</li> </ul>		
4	<ul> <li>Introduction</li> <li>What is market demand?</li> <li>Market Demand: a five dimensional concept</li> <li>Uses of demand Estimates</li> <li>Components of demand estimate</li> <li>Method of estimating Current Demand</li> </ul>		
5	<ul> <li>Introduction</li> <li>Secondary data : Advantages &amp; Disadvantages</li> <li>Approaches for collecting secondary data</li> <li>Primary data : advantage &amp; disadvantage</li> <li>Techniques for collecting primary data</li> <li>Factors affecting the selection of data collection method</li> <li>Which method should one select</li> <li>Approaches for collecting primary information through questionnaire</li> </ul>		
6	<ul> <li>Introduction</li> <li>What is sampling</li> <li>Different sampling procedure</li> <li>Questionnaire Design</li> <li>A sample questionnaire</li> <li>Key Component of Market Survey</li> <li>Problem in Market Survey</li> </ul>		
7	<ul> <li>Introduction</li> <li>Deciding Product Strategy</li> <li>Product Life Cycle</li> <li>Deciding Pricing Prices</li> </ul>		

	<ul> <li>Channels of Distribution</li> <li>Developing an effective Promotion Strategy</li> <li>Importance of Packaging</li> <li>How to do Branding?</li> </ul>
8	<ul> <li>Demand measurement</li> <li>Methods of estimating Future demand</li> <li>Example</li> <li>Errors and Precautions</li> <li>Recaptulate</li> </ul>
9	<ul> <li>Introduction</li> <li>What is Rural Marketing?</li> <li>How it is relevant for an Entrepreneur</li> <li>Things need to be considered in Rural Marketing</li> <li>How to develop an effective Rural Marketing Mix Strategy?</li> </ul>

# Unit – 5 Entrepreneurial Motivation

No	Chapter
I	'Entrepreneurship' as a Career
II	Entrepreneurs' Profile
III	Entrepreneurial Motivation
IV	Making of an Entrepreneur Part 1 : Understanding Self
V	Making of an Entrepreneur Part 2 : Emotional Intelligence (EI)
VI	Making of an Entrepreneur Part 3: Team Building and Leadership
VII	Making of an Entrepreneur Part 4 : Goal Setting
VIII	Systematic Planning
IX	Overcoming Failures
X	Personal Assessment Worksheet
XI	Self Rating Questionnaire (SRQ)
	Additional Reading
	Endnotes

# Unit – 6 Business Plan Preparations

Chapter	CONTENTS		
No.			
1.	Business Plan Preparation –		
	Starting a business      What is a business		
	What is a business plan?		
	Set your goals		
	Review your business plan		
	Why businesses fail?		
	How to succeed?		
	The Do's and Don'ts		
2.	Business Plan Essentials –		
	Preparing a business plan		
	Business plan outline		
3.	Formulate (and Reformulate) Business Plan		
4.	Promoters, Constitution and Statutory Compliances –		
	Promoters		
	Constitution		
	Statutory compliances		
5.	Industry Analysis		
6.	Demand Analysis, Marketing Plan and Product Mix –		
	Demand Analysis		
	Need and importance		
	Market demand – six element concept		
	Market survey		
	Test marketing		
	Errors & precautions		
	Marketing Plan		
	Current situation		
	Opportunity and issue analysis		
	Objectives		
	Marketing strategy		
	Product Mix		
7.	Assessment of Technical Feasibility –		
	Need and importance		
	Typical coverage		

8.	Cost of Project and Means of Financing –	
	Cost of project	
	Means of financing	
9.	Assessment of Financial Viability –	
	Financial Forecasts	
	Projections of performance and profitability	
	Projected cash flow statement	
	Debt Service Coverage Ratio	
	Break Even Point	
	Profitability Ratios	
	Sensitivity Analysis	
10.	Implementation Schedule	
11.	Growth and Exit Strategy –	
	Growth strategy	
	Exit strategy	
12.	Enclosures	
	References & Recommended Readings	

# Unit – 7 Small Business Management - I

Chapter No	Content
1	<ul> <li>You must Possess Managerial Skills</li> <li>You have to be an Entrepreneurial Manager</li> <li>Distinction between Manager and Entrepreneur</li> <li>Your Business has Special Features</li> </ul>
2	<ul> <li>Managerial Tasks</li> <li>Managerial Skills</li> <li>Managerial Functions</li> <li>Organisational Structure</li> </ul>
3	<ul> <li>Be sensitive to the Environment</li> <li>How to be Aware of Change</li> <li>How to Manage Change</li> </ul>
4	<ul> <li>Planning is Essential for Success</li> <li>The Plan Provides Focus and Directors to Your Business</li> <li>The Plan Indicates How to Remain Competitive</li> <li>The Plan Insures Your Growth</li> <li>It Pays to Remember</li> </ul>
5	<ul><li>How and Why does Starting Crisis Occur</li><li>How to Avoid the Starting Crisis</li></ul>
6	<ul> <li>How and Why Cash Crisis Occurs</li> <li>How to Avoid the Cash Crisis</li> <li>Two Categories of Cash</li> </ul>
7	<ul><li>How and Why Delegation Crisis Occurs</li><li>How to Avoid Delegation Crisis</li></ul>
8	<ul><li>How and Why Leadership Crisis Occurs</li><li>How to Avoid the Leadership Crisis</li></ul>
9	<ul> <li>How and Why Finance Crisis Occurs</li> <li>Sources of Finance</li> <li>How to Avoid Finance Crisis</li> </ul>
10	<ul> <li>What is Communication</li> <li>Communication Process</li> <li>When does Miscommunication occur</li> <li>Meta-Verbal Communication</li> <li>Developing Communication Skills</li> <li>Importance of Communication Skills</li> </ul>
11	Ten Steps to Successful Negotiation
12	<ul> <li>Build a Problem Solving Attitude</li> <li>Recognise the Problem and its Seriousness</li> <li>Specify and Understand the Problem</li> <li>Formulate Possible Causes</li> <li>Test the Possible Causes</li> </ul>

•	Develop Alternative Solutions
•	Establish Objectives
•	Compare

# Unit – 8 Small Business Management - II

Chapter No	Content
1	Production Management in Small Scale Business
1	Inventory Control in Small Business
2	What is Quality
2	Management Aspects of Quality
	Why Must You Manage Time
	<ul> <li>Key to Time Management: Planning</li> </ul>
3	Resolving Goal Conflicts
	Principles of Time Management
	What are Basic Values
4	<ul> <li>Values Touch Every Aspect of Business</li> </ul>
	<ul> <li>Values are Good for Everybody</li> </ul>
-	Planning for Manpower
5	Personnel Selection
	Work Motivation
	Job Satisfaction
6	<ul> <li>Supervision</li> </ul>
	Performance Appraisal
	Training and Development
7	What is Self Management
7	Self Management and Small Entrepreneur

# Unit – 9 Small Business Management - III

Chapter No	Content
1	<ul><li>Pricing</li><li>Pricing Policies</li></ul>
2	<ul> <li>Product Types</li> <li>Life Cycle of a Product</li> <li>Developing a New Design</li> </ul>
3	<ul><li>Channels of Distribution</li><li>Expenditure for Establishing a Distribution System</li></ul>
4	Promotion     Advertising
5	<ul> <li>Selling</li> <li>How to Handle Competition</li> <li>Objections and How to Handle Them</li> <li>Closing a Sale</li> <li>Dos and Donts of Selling</li> </ul>
6	<ul> <li>Practical Hints for better Business</li> <li>Small Scale Business</li> <li>Marketing for Small Business</li> <li>Marketing Rural Products in Urban Areas</li> <li>Effective Marketing Management</li> </ul>
7	<ul> <li>What is Financial Management</li> <li>What is Financial Planning</li> <li>What is Financial Control</li> <li>Financial Functions of a Manager         <ul> <li>Manager and Routine</li> </ul> </li> <li>Job Demand of a Finance Manager         <ul> <li>Raising of Funds</li> <li>Allocation of Fudns</li> <li>Profit Planning</li> </ul> </li> </ul>
8	<ul> <li>The role of An Accountants</li> <li>The Decision Makers</li> <li>Types of Accounting</li> <li>The Accountancy profession</li> </ul>
9	<ul> <li>Principal Financial Statement</li> <li>Balance Sheet</li> <li>Profit and Loss Account</li> <li>Double Entry Book-Keeping</li> <li>Trial Balance</li> </ul>
10	<ul> <li>Profit and Loss Account</li> <li>Balance Sheet</li> <li>Adjustment to Trial Balance</li> <li>Depreciation Adjustment</li> <li>Accruals Adjustment</li> </ul>

	- Danaymant Adjustment
	Repayment Adjustment     A Comprehensive Example
	A Comprehensive Example  A Comprehensive Example  A Comprehensive Example  A Comprehensive Example
	Interpretation of Financial Statements  What is I is width.
	What is Liquidity
11	Current Ratio     Current Ratio
''	Profitability Ratio
	Inventory Turnover Ratio
	Debtors Turnover Ratio
	Return on Investment Ratio (ROI)
	Funds Flow Analysis
12	Sources and Uses of Funds
12	Objectives of Funds Flow Statement
	Funds Flow Statement from the Balance Sheet
	• Inferences
	Definition of Cost
13	Technique of Classification
	Overheads Absorption Method
	Standard Costing
4.4	Pricing Methods
14	Marginal Costing
	Price Discrimination & Differential Selling
	Working Capital Assessment
15	Basis of Assessing Working Capital
	Estimation of Sales
	<ul><li>What is an Operating Cycle?</li></ul>
16	<ul><li>What is Working Capital?</li></ul>
	<ul> <li>Current liabilities as Working Capital Source.</li> </ul>
	Net Working Capital
	Fund-Based Facility
	How is Cash Credit Determined
17	<ul> <li>Loan Applications for Cash Credit and Term Loan</li> </ul>
17	Margin of Safety
	Debt Service Coverage Ratio
	Disbursement Formalities for Cash Credit & Term Loan
	Primary Security     Callateral Security
	Collateral Security     Assertability of Asserta as Security
40	Acceptability of Assets as Security  Types of Chapters
18	Types of Changes
	Pledge
	Hypothecation
	Mortgage
	Common Loan Documents

# Unit – 10 Statutory Requirements

Chapter No	Content
1	<ul> <li>The Factories Act, 1948</li> <li>The Industrial Disputes Act, 1947</li> </ul>
2	Wage Legislation
3	<ul> <li>The Indian Contract Act</li> <li>The Indian Negotiable Instruments Act</li> <li>The Indian Sale of Goods Act</li> <li>The Indian Partnership Act</li> </ul>
4	<ul><li>Social Legislation</li><li>Trade &amp; merchandise marks Act</li></ul>
5	<ul> <li>Central-Excise</li> <li>Sales Tax</li> <li>The Income Tax Act</li> </ul>
6	<ul> <li>Pollution Control Act</li> <li>Indian Boiler Act</li> <li>Explosive License Act</li> <li>Drugs and Cosmetics Manufacturing License</li> </ul>

#### Unit – 11 Study Material on Current Business Aspects

Chapter No	Content
1	What is Business Ethics
	Business Ethics Levels
	<ul> <li>Understanding Business Ethics</li> </ul>
	<ul> <li>Stakeholders in business and Stakeholder Analysis</li> </ul>
	<ul> <li>Developing Specific Strategies and Tactics</li> </ul>
	Case on Business Ethics
2	Export Environment
	Export Procedures & Formalities
	Export Documentation
	Export Promotion Councils and other Export
	Organisations
	What is Venture Capital
	Activities involved in Venture Capital Financing
	Sources of Venture Capital
3	Indian Experience
	Venture Capital Companies and Institutions
	Conclusion
	Answers to Questions about Venture Capital
	What is Franchise
	Major Factors influencing franchising
4	Location of franchise  Advantages and Big advantages of franchising
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5	<ul> <li>Advantages and Disadvantages of franchising</li> <li>Responsibilities of a franchisor and a franchisee</li> <li>Franchise Tips</li> <li>Concept of TQM</li> <li>Importance of TQM for Small Entrepreneurs</li> <li>Benefits of TQM</li> <li>Concept for applying TQM</li> <li>Improvement process in TQM</li> <li>TQM Implementation</li> <li>Issues in TQM</li> <li>Part I</li> <li>Intellectual Property Rights (IPR)</li> <li>Understanding Patents</li> <li>Science &amp; Technology in India and IPR</li> <li>Patenting in India</li> <li>Building IPR Management in Project working</li> <li>Amendment to Patent Law</li> <li>Part II</li> <li>What is GATT</li> </ul>

	The Uruguay Round
	Effect of GATT on SMEs
	Positive Implications
	Barriers to planning in Small Business
	Strategies Planning Approach
	- Analysis Phase
	- Action Phase
7	<ul> <li>Environmental Analysis and Internal Analysis</li> </ul>
	<ul> <li>Distinctive Competencies and Competitive</li> </ul>
	Weaknesses
	<ul> <li>Mission and Strategies Posture</li> </ul>
	Strategic Plan Preparation
	What is Information Technology
	Computer Technology
	Communication Technology
8	Applications of IT
	E-Commerce
	Advantages of IT
	<ul> <li>Relevance of Information Systems for Small</li> </ul>
	Entrepreneurs
	<ul> <li>Various Types of Pollution</li> </ul>
	- Water (Act 1974)
	- Air (1981)
	Powers & Function of
	- Pollution Boards
9	- Central Board
	- State Board
	Prevention and Control of Water Pollution     And Advantage
	Measure for Prevention & Control of Air Pollution  Partition and Idea of participal polyatrial Plants
	Restriction on Use of certain Industrial Plants     Restriction on Use of certain Industrial Plants
	Environment (Protection) Act, 1986  Facility and Classical Act of Industrial
	Environment Clearances and Location of Industries
	Importance of Service Sector     Ohers to sixting of Considers
	Characteristics of Services
40	Developing a Service
10	Difference between marketing of goods and
	Services
	Marketing mix and Strategies  Online and One size an
	Selling of Services